



## WHAT IS NATIONAL DEBTLINE?

DECEMBER 2010

National Debtline is part of the Money Advice Trust. The Money Advice Trust seeks to increase the quality and availability of free and independent money advice in the United Kingdom.

National Debtline is a national telephone helpline for people with debt problems in England, Wales and Scotland. We give expert advice over the telephone and via email and send callers in debt a self-help information pack free of charge. The service is free, confidential and independent.

National Debtline can also assist callers who wish to set up a debt management plan (DMP), a debt relief order (DRO) or an individual voluntary arrangement (IVA) to deal with their debts.

### Contact us

National Debtline,  
Tricorn House,  
51-53 Hagley Road,  
Birmingham B16 8TP

Helpline: **0808 808 4000** (Freephone)

Fax no: **0121 410 6230**

Website: [www.nationaldebtline.co.uk](http://www.nationaldebtline.co.uk) (Email advice via the website)

### Opening hours

Monday – Friday 9:00am – 9:00pm

Saturday 9:30am – 1:00pm

**24 hour voicemail service available**

### Publications

- Self-help information pack 'Dealing with your debts' for England and Wales
- Self-help information pack 'Dealing with your debts' for Scotland
- A wide range of fact sheets on debt issues, for people who live in England and Wales
- A wide range of fact sheets on debt issues for people who live in Scotland

### **i** Information

All our information is free to individuals, with a charge to organisations.

**Phone us on 0121 410 6251/52/53** for a publication list and order form.

### Other contact details

Paul Crayston  
Deborah Shields  
Paul Connearn  
Ronnie Dakin

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